

Desktop Support

Employees have access to IT support services for Lee College provided workstations and devices. We provide troubleshooting, software installation, and much more.

If you are in need of technical assistance, please put in a [help ticket](#) and we will get back with you as soon as possible. If it is urgent, call us at 281.425.myLC (6952), and we will take the steps necessary to resolve your issue.

Tips for Putting in Help Tickets

When putting in a help ticket, please consider the following:

- Please include the any details, note any error messages, and self-troubleshooting done along with a detailed description of the problem.
- Let us know if there was prior troubleshooting. If there was, let us know who helped you so that we can have them revisit the issue.
- Please include any deadlines that need to be met.

VPN Access

For access to Virtual Private Networking (VPN), please [fill out this PDF form](#) and obtain the appropriate signatures.

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